

MADISON COUNTY ROAD DEPARTMENT

DECEMBER 2018

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 12/03/18 through 12/27/18

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
22938	06/23/16 12/21/18	Request Schedule Closed	Durations 911.0 S-to-C 888.0 O-to-C	Ditching On Hold	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln	Adams Ln District 5
Requesting some ditching be done on the ditches in front of house because of flooding under house							
23671	01/23/17 12/18/18	Request Schedule Closed	Durations 694.0 S-to-C 674.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Foland, Bruce Kehle Rd	Kehle Rd District 2
Road holding water and flooding when its rain							
24032	04/03/17 12/19/18	Request Schedule Closed	Durations 625.0 S-to-C 604.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
Culvert has caved in							
24035	04/03/17 12/19/18	Request Schedule Closed	Durations 625.0 S-to-C 604.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl	Lake Crest Pl District 3
Requesting to have road culvert check for erosion and repair							
24447	05/31/17 12/14/18	Request Schedule Closed	Durations 562.0 S-to-C 546.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Demeka Center St	Center St District 4
Needs gravel on culvert [Sinking in]							
24468	06/05/17 12/19/18	Request Schedule Closed	Durations 562.0 S-to-C 541.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4
Road caving in in two places							

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24762	07/26/17 12/19/18	Request Schedule Closed	Durations 511.0 S-to-C 490.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Shaffer, Sam Harbor View Dr	Harbor View Drive District 4
Pot holes in front of this address							
24825	08/03/17 12/19/18	Request Schedule Closed	Durations 503.0 S-to-C 482.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4
In front of both of these addresses, there's a big sink hole that is cracking up and caving in into the middle of the road							
24867	08/10/17 12/19/18	Request Schedule Closed	Durations 496.0 S-to-C 475.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Harbor View Dr	Harbor View Drive District 4
Bad pot holes							
24890	08/15/17 12/20/18	Request Schedule Closed	Durations 492.0 S-to-C 470.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr	Munich Dr District 3
Culvert that goes under the road in between these two addresses has rusted out							
25095	09/21/17 12/14/18	Request Schedule Closed	Durations 449.0 S-to-C 433.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Stewart, Charles Timber Dr	Timber Dr District 3
Road has a big dip that has turned into a big sink hole in front of these two addresses							
25244	10/31/17 12/17/18	Request Schedule Closed	Durations 412.0 S-to-C 393.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Burks, Luberta Old Hwy 16	Old Hwy 16 District 5
Road is cracking up in the middle							

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25306	11/17/17 12/19/18	Request Schedule Closed	Durations 397.0 S-to-C 376.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd	Cedar Hill Rd District 3
Culvert needs to be repaired 2 cross drains markes with cones where eroding the road							
25350	11/29/17 12/07/18	Request Schedule Closed	Durations 373.0 S-to-C 364.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Marvin North Oak Dr	North Oak Dr District 1
Road is crumbling up into the yard, also stated that the culvert that goes under the road is disconnected							
25419	12/29/17 12/10/18	Request Schedule Closed	Durations 346.0 S-to-C 334.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Barnes Rd	Barnes Rd District 1
Culvert thats located on Barnes Rd is sinking in, making it difficult for drivers [Big one that goes under the road]							
25448	01/10/18 12/14/18	Request Schedule Closed	Durations 338.0 S-to-C 322.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Unknown Lake Castle Rd	Lake Castle Rd District 1
Road is washing out							
25477	01/23/18 12/19/18	Request Schedule Closed	Durations 330.0 S-to-C 309.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Washington, Bill Joe Hall Rd	Joe Hall Rd District 4
On this road about an 1/2 mile before you get to the Hinds County Line, their's an big spot that has crumble up into broken rock chun							
25588	02/13/18 12/17/18	Request Schedule Closed	Durations 307.0 S-to-C 288.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Guy, Brett Rabbit Run Ln	Rabbit Run Ln District 4
Needs culvert installed on new property							

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25633	02/21/18 12/18/18	Request Schedule Closed	Durations 300.0 S-to-C 280.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr	Mullherrin Dr
She wants to know why the entrances to Hathaway Lake weren't paved. She said they need to be.							
25635	02/21/18 12/18/18	Request Schedule Closed	Durations 300.0 S-to-C 280.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Hathaway Lake S/D entrance	Stribling Rd District 3
Calling to request the condition to the main entrance of Hathaway Lake S/D (from Stribling Rd) be repaired or lifted because of the c							
25677	02/27/18 12/13/18	Request Schedule Closed	Durations 289.0 S-to-C 274.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Johnson, Ann Gluckstadt Rd	Gluckstadt Rd District 3
Across from the gate at Johnstone Sudv, the road is washing out bad under the road							
25716	03/05/18 12/11/18	Request Schedule Closed	Durations 281.0 S-to-C 268.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ammons, Jennifer Timber Green Ln	Timber Green Ln District 4
Road needs serious repairs							
25729	03/07/18 12/14/18	Request Schedule Closed	Durations 282.0 S-to-C 266.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burdon, Ed Kehle Rd	Kehle Rd District 3
Everthing under and on culvert is washing away							
25808	03/19/18 12/18/18	Request Schedule Closed	Durations 274.0 S-to-C 254.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sanders, Lee Ethel Johnson Ln	Johnson Ln District 4
Road cracking up							

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25846	03/23/18 12/17/18	Request Schedule Closed	Durations 269.0 S-to-C 250.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reeves, Stephanie N. Livingston Rd	North Livingston Rd District 3
She said guard rails are needed near the ditch on the right side of the road where we are installing the culvert, going toward 463							
25853	03/23/18 12/12/18	Request Schedule Closed	Durations 264.0 S-to-C 250.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones Harris Rd	Harris Rd District 4
Need culvert installed							
25913	04/02/18 12/05/18	Request Schedule Closed	Durations 247.0 S-to-C 240.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Warren, Lessie Pear St	Pear St District 4
Culvert and ditch is stopped, causing flooding							
25956	04/06/18 12/10/18	Request Schedule Closed	Durations 248.0 S-to-C 236.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Dew, Bryant Planters Row	Planters Row District 3
Asphalt has broken up bad in front of the driveway							
25957	04/06/18 12/07/18	Request Schedule Closed	Durations 245.0 S-to-C 236.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Thompson, Dwayne Mullberry Way	Mulberry Way District 3
Asphalt has broken up in front of driveway causing problems							
25975	04/10/18 12/14/18	Request Schedule Closed	Durations 248.0 S-to-C 232.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jordan, Katherine Cedar Green Dr	Cedar Green Dr District 4
Asphalt has broken up real bad into rocks in two sections on this road.							

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25985	04/11/18 12/12/18	Request Schedule Closed	Durations 245.0 S-to-C 231.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Simpson, Walter Cauthen Rd	Cauthen Rd District 5
Culverts and ditches needs cleaning out, causing problems when it rains							
25994	04/11/18 12/14/18	Request Schedule Closed	Durations 247.0 S-to-C 231.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd	Kearney Park Rd District 4
Gravel has washed away on the culvert, forming an hole							
26024	04/16/18 12/17/18	Request Schedule Closed	Durations 245.0 S-to-C 226.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Castagnoli, Tammy Planters Row	Planters Row District 3
Submitted on Monday, April 16, 2018 - 5:21am Submitted by anonymous user: 73.177.127.85 Submitted values are: d is crumbling. That stretch's across the road. It's 10 feet by 5 foot. It's one of our main roads.							
26059	04/18/18 12/18/18	Request Schedule Closed	Durations 244.0 S-to-C 224.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Nettles, Bryan Mansell Rd	Deer Rd District 5
Road needs ditching							
26060	04/18/18 12/12/18	Request Schedule Closed	Durations 238.0 S-to-C 224.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Nettles, Bryan Mansell Rd	Mansell Rd District 5
Mansell Rd needs dtiching							
26065	04/19/18 12/12/18	Request Schedule Closed	Durations 237.0 S-to-C 223.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Janice Sowell Rd	W Sowell Rd District 1
Not sure if the culvert or ditch is stopped up causing flooding							

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26095	04/23/18 12/10/18	Request Schedule Closed	Durations 231.0 S-to-C 219.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Cole, William Body Rd	Body Rd District 5
On Body Rd and Loring Rd the culverts are stopped up causing flooding on his property							
26107	04/24/18 12/21/18	Request Schedule Closed	Durations 241.0 S-to-C 218.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Knight, Carolyn Pine St	Pine St District 4
Needs gravel on culvert, driveway holds water when it rains and also is sinking in							
26167	05/03/18 12/14/18	Request Schedule Closed	Durations 225.0 S-to-C 209.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Engineering Dept saddle creek cove	Saddle Creek Cv District 1
ditching needed at 104 and 106 Saddle Creek Cove to help the flow of water.							
26218	05/09/18 12/17/18	Request Schedule Closed	Durations 222.0 S-to-C 203.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Payne, Bill Katherine Dr	Katherine Dr District 4
Road is in bad condition, needs paving							
26226	05/10/18 12/11/18	Request Schedule Closed	Durations 215.0 S-to-C 202.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Kurieger, Leroy North old Canton Road	North Old Canton Rd District 5
yard floods from road water							
26233	05/11/18 12/12/18	Request Schedule Closed	Durations 215.0 S-to-C 201.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Lawrence Rd	Lawrence Rd District 5
Culvert is stopped up							

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26296	05/18/18 12/20/18	Request Schedule Closed	Durations 216.0 S-to-C 194.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St	Magnavox St District 4
Needs gravel on culvert and driveway, it's hard to get in an out							
26370	05/29/18 12/17/18	Request Schedule Closed	Durations 202.0 S-to-C 183.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Haley, Leianne Meadowgreen Ln	Meadowgreen Ln District 1
Need ditching							
26445	06/08/18 12/14/18	Request Schedule Closed	Durations 189.0 S-to-C 173.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	King, Parris Ellis Road	Ellis Rd District 5
Request to asphalt over cross drain that was installed a while back.							
26474	06/12/18 12/26/18	Request Schedule Closed	Durations 197.0 S-to-C 169.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Barnes Rd District 1
Said the culvert we put in across the road needs headwalls on both sides to keep the dirt from washing away.							
26547	06/25/18 12/20/18	Request Schedule Closed	Durations 178.0 S-to-C 156.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wells, Gloria Richmond Grove Rd	Richmond Grove Rd District 3
Road needs work done on it							
26568	06/26/18 12/21/18	Request Schedule Closed	Durations 178.0 S-to-C 155.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Sidney Stump Bridge Road	Stump Bridge Rd District 5
He thinks he needs a culvert because when it rains hard water runs down his driveway to his garage from the road and he doesn't hav							

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26732	07/20/18 12/19/18	Request Schedule Closed	152.0 S-to-C 131.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Flowers, Jeff Stokes Rd	Stokes Rd District 3
Culvert is stopped up across from this address, causing his property to flood							
26780	07/27/18 12/10/18	Request Schedule Closed	136.0 S-to-C 124.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Smith, Jim Germany Dr	Germany Dr
Surface of asphalt on the road is cracking up							
26836	08/06/18 12/05/18	Request Schedule Closed	121.0 S-to-C 114.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jones, Celestine Kearney Rd	Kearney Rd District 5
Culvert needs cleaning out							
26898	08/15/18 12/17/18	Request Schedule Closed	124.0 S-to-C 105.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Schaub, Charles Old Rice Rd	Old Rice Rd District 1
Needs his dtich dug out.							
26948	08/27/18 12/12/18	Request Schedule Closed	107.0 S-to-C 93.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Ross, Marvin Kearney Park Rd	Kearney Park Rd District 4
Needs culvert cleaned out							
26962	08/28/18 12/14/18	Request Schedule Closed	108.0 S-to-C 92.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Day, Mike Robert Paul Dr	Robert Paul Dr District 5
Culvert across the road is sinking in. There is a three ft deep hole in it. Asphalt is about to sink in.							

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27039	09/13/18 12/14/18	Request Schedule Closed	Durations 92.0 S-to-C 76.0 O-to-C	Gravel Medium Priority Needs gravel on driveway	Brown, Shirley Road Maintenance	Taylor St Chaeles St St Charles St District 4
27040	09/13/18 12/12/18	Request Schedule Closed	Durations 90.0 S-to-C 76.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Barber, Gerral Quail Rd Quail Rd District 5
27052	09/17/18 12/17/18	Request Schedule Closed	Durations 91.0 S-to-C 72.0 O-to-C	Limb Cutting Medium Priority Needs the sidearm to come down road and cut the limbs back off the road	Brown, Shirley Road Maintenance	Walker, Lionel Billingslea Rd Billingslea Rd District 5
27074	09/20/18 12/14/18	Request Schedule Closed	Durations 85.0 S-to-C 69.0 O-to-C	Road Condition Medium Priority Road is in bad shape, She said it is not drivable in some places especially where it meets Natchez Trace	Brown, Shirley Road Maintenance	Williams, LaKeisha Dummyline Rd Beach Bluff Rd District 5
27087	09/24/18 12/13/18	Request Schedule Closed	Durations 80.0 S-to-C 65.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Howard 113 Laura Dr Laura Dr District 4
27105	09/27/18 12/14/18	Request Schedule Closed	Durations 78.0 S-to-C 62.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Freddie 231 Harris Rd Harris Rd District 4

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27116	10/01/18 12/20/18	Request Schedule Closed	Durations 80.0 S-to-C 58.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev Arsel Rocks Rd	Rocks Rd District 5
Need ditching work done to prevent church property from flooding, causing the culvert to stop up							
27142	10/05/18 12/14/18	Request Schedule Closed	Durations 70.0 S-to-C 54.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sheriff's Deputy Miggins Rd	Miggins Rd District 1
A sheriff's deputy lives at 309 Miggins Road; across the street the asphalt is collapsing on the side of the road. (could be a possible cr							
27150	10/05/18 12/05/18	Request Schedule Closed	Durations 61.0 S-to-C 54.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Smith, Jim Germany Dr	Germany Dr
Asphalt is sinking in on the road							
27174	10/09/18 12/12/18	Request Schedule Closed	Durations 64.0 S-to-C 50.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fleming, Anquila 228 Brooks Rd	Brooks Rd District 5
Requesting to have a culvert installed at new address							
27199	10/16/18 12/20/18	Request Schedule Closed	Durations 65.0 S-to-C 43.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lockett, Katina Dry Creek Rd	Dry Creek Rd District 5
Need new culvert installed on new property							
27217	10/18/18 12/12/18	Request Schedule Closed	Durations 55.0 S-to-C 41.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Gillum Honeysucker Rd	Honeysucker Rd District 5
Needs gravel on the culvert							

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27219	10/19/18 12/21/18	Request Schedule Closed	Durations 63.0 S-to-C 40.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cobb, Scott Fox Run Rd	Fox Run Rd District 5
Need culvert installed on new property, off Ratlifferry Rd and Pleasant Gift Rd							
27225	10/22/18 12/21/18	Request Schedule Closed	Durations 60.0 S-to-C 37.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ingram, Keith Hwy 49	Hwy 49 District 4
Needs culvert installed on new property							
27226	10/22/18 12/19/18	Request Schedule Closed	Durations 58.0 S-to-C 37.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mullins, Rhonda Virililia Rd	Virililia Rd District 4
Culvert caving in							
27228	10/22/18 12/14/18	Request Schedule Closed	Durations 53.0 S-to-C 37.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore, Michael Clarkdell Rd	Clarkdell Rd District 1
Need culvert installed							
27230	10/22/18 12/07/18	Request Schedule Closed	Durations 46.0 S-to-C 37.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Dixon, Patrick Lynwood Ct	Lynwood Ct District 4
Big pot hole in the middle of the covey-sack							
27245	10/24/18 12/11/18	Request Schedule Closed	Durations 48.0 S-to-C 35.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Sylvester Catlett Rd	Catlett Rd District 3
Needs ditching done on this road, before you get to the corner of Tyler Ln on the East side of Catlett Rd							

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27252	10/26/18 12/19/18	Request Schedule Closed	Durations 54.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Irby, Charles Munich Dr	Munich Dr District 3
Culvert is caving in on the right-away at the botton, top has rusted all the way out							
27255	10/26/18 12/13/18	Request Schedule Closed	Durations 48.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Garner, Willie Mae Pine St	Pine St District 4
Needs holes filled at end of driveway							
27259	10/29/18 12/13/18	Request Schedule Closed	Durations 45.0 S-to-C 30.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Fleming, Anquila Brooks Rd	Brooks Rd
Needs limbs cut back on road							
27260	10/29/18 12/13/18	Request Schedule Closed	Durations 45.0 S-to-C 30.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Johnston, Ken Cloud Rd	Cloud Rd District 4
Bad pot holes need patching on this road							
27266	10/29/18 12/20/18	Request Schedule Closed	Durations 52.0 S-to-C 30.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Wells, Gloria Richmond Grove Rd	Richmond Grove Rd District 3
Bad pot holes need patching on this road							
27267	10/29/18 12/14/18	Request Schedule Closed	Durations 46.0 S-to-C 30.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Crowe, Adam Harris Rd	Harris Rd District 4
Culvert stopped up, causing flooding							

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27269	10/29/18 12/18/18	Request Schedule Closed	Durations 50.0 S-to-C 30.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Burrell, Chloe Loring Rd Loring Rd District 5
27271	10/29/18 12/18/18	Request Schedule Closed	Durations 50.0 S-to-C 30.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Tucker, Diana Rocky Hill Rd Rocky Hill Rd District 5
27272	10/29/18 12/13/18	Request Schedule Closed	Durations 45.0 S-to-C 30.0 O-to-C	Ditching Medium Priority Needs ditch line dugged, at this new address	Brown, Shirley Road Maintenance	Tucker Rocky Hill Rd Rocky Hill Rd District 5
27281	10/30/18 12/13/18	Request Schedule Closed	Durations 44.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Barnthouse, Todd Munich Dr Munich Dr District 3
27286	10/30/18 12/12/18	Request Schedule Closed	Durations 43.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Hogsett, Donivan Hwy 17 Hwy 17 District 5
27294	11/01/18 12/04/18	Request Schedule Closed	Durations 33.0 S-to-C 27.0 O-to-C	Culvert Clean Out Medium Priority Needs cleaning out, causing flooding	Brown, Shirley Road Maintenance	Weathersby, Max Middlefield Dr Middlefield Dr District 1

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27296	11/02/18 12/04/18	Request Schedule Closed Durations 32.0 S-to-C 26.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Trowbridge, Toby Cedar Hill Rd	Cedar Hill Rd District 3
Needs ditching from Hwy 22 to 193 Cedar Hill Rd and the debris needs to be hauled off. The ditches are full of limbs and will flood the						
27298	11/02/18 12/07/18	Request Schedule Closed Durations 35.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Powell, Lincoln Mt Pilgrim Rd	Mt Pilgrim Rd District 5
Need culvert installed						
27299	11/02/18 12/21/18	Request Schedule Closed Durations 49.0 S-to-C 26.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Chaffee, Patrick Brooks Rd	Brooks Rd District 5
Needs gravel						
27300	11/02/18 12/05/18	Request Schedule Closed Durations 33.0 S-to-C 26.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Shavers, Debra Twin Lakes Dr	Twin Lakes Dr District 1
Needs gravel on culvert						
27303	11/05/18 12/05/18	Request Schedule Closed Durations 30.0 S-to-C 23.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Archie, Anthony Archie Cain Rd	Archie Cain Rd District 4
Culvert is stopped up and needs gravel on driveway						
27306	11/06/18 12/06/18	Request Schedule Closed Durations 30.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Boyd, Alfred Murphy Chapel Rd	Murphy Chapel Rd District 5
Need cross drain repair						

Madison County Road Department

Reporting Dates 12/03/18 through 12/27/18

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
27312	11/06/18 12/05/18	Request Schedule Closed	Durations 29.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority Need Culvert installed	Brown, Shirley Road Maintenance	Thompson, L.C. 292 Smith Carr Rd	Smith Carr Rd District 4
27314	11/07/18 12/07/18	Request Schedule Closed	Durations 30.0 S-to-C 21.0 O-to-C	Gravel Medium Priority Needs gravel on road	Brown, Shirley Road Maintenance	Loach, Mark Small Road	Small Rd District 5
27318	11/08/18 12/19/18	Request Schedule Closed	Durations 41.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority Big pot holes on this road	Brown, Shirley Road Maintenance	Parris, Roger Oak Trail	Oak Trail District 1
27321	11/08/18 12/07/18	Request Schedule Closed	Durations 29.0 S-to-C 20.0 O-to-C	Road Condition Medium Priority At the edge of his driveway, there are a big drop-off [asphalt is higher than his driveway that was left like that when road was paved]	Brown, Shirley Road Maintenance	Edmond, Cleveland Quail Rd	Quail Rd District 5
27323	11/08/18 12/04/18	Request Schedule Closed	Durations 26.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Need Cross Drain replaced	Brown, Shirley Road Maintenance	Bacon, Cornelius A R Rimmer	A R Rimmer Rd
27331	11/13/18 12/14/18	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Pot Holes Medium Priority Bad pot holes on this road need patching [tearing up the bottom of their vehicle's]	Brown, Shirley Road Maintenance	Davis, Eleese Daughtrey Dr	Daughtrey Dr District 4

Madison County Road Department

Reporting Dates 12/03/18 through 12/27/18

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
27333	11/13/18 12/13/18	Request Schedule Closed	Durations 30.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sheriff's Office Whiddon Rd	Whiddon Rd District 5
Needs washout repaired on shoulder near culvert end.							
27335	11/14/18 12/14/18	Request Schedule Closed	Durations 30.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Carmean, PY 140 Cedar Grove Ln	Cedar Grove Ln District 3
Need culvert installed							
27336	11/14/18 12/19/18	Request Schedule Closed	Durations 35.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Mosley, Matthew Phillips Rd	Phillips Rd District 4
Bad pot holes							
27339	11/15/18 12/17/18	Request Schedule Closed	Durations 32.0 S-to-C 13.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Engineering Dept Stokes Road Bridge	Stokes Rd District 3
Dual culvert bridge needs cleaning out. Bridge currently marked with 1 barrel with caution tape tied from the barrel to the object mark							
27349	11/19/18 12/20/18	Request Schedule Closed	Durations 31.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Chowdhurru, Moe Bainbridge Bend	Bainbridge Bend District 5
Pothole in front of this address needs patching							
27353	11/19/18 12/20/18	Request Schedule Closed	Durations 31.0 S-to-C 9.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Biggers, Barry Lake Trail	Lake Trail District 3
Needs culverts checked on Lake Trail, and Trail Ends before Adcamp finished the top layer of pavement on the road							

Madison County Road Department

Reporting Dates 12/03/18 through 12/27/18

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
27359	11/21/18 12/19/18	Request Schedule Closed Durations 28.0 S-to-C 7.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Green, Teresa Pear St	Pear St District 4
Needs gravel in driveway, deep hole holding standing water						
27363	11/26/18 12/03/18	Request Schedule Closed Durations 7.0 S-to-C 2.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Johnston, Ken Cloud Rd	Cloud Rd District 4
Bad pot holes						

Open Requests: 104 **185.6 S-to-C Average Duration**
169.4 O-to-C Average Duration

Total Requests: 104 **185.6 S-to-C Average Duration**
169.4 O-to-C Average Duration